



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov



CONFIRMATION NO. 2945

Bib Data Sheet

SERIAL NUMBER 09/607,914	FILING OR 371(c) DATE 06/29/2000 RULE	CLASS 705	GROUP ART UNIT 3623	ATTORNEY DOCKET NO. ORCL5638
-----------------------------	------------------------------------------------	--------------	------------------------	---------------------------------

APPLICANTS

Chingwei Peter Cheng, Foster City, CA;
 Sang Lee, Pacifica, CA;

* CONTINUING DATA *None CMT** FOREIGN APPLICATIONS *None CMT*

F REQUIRED, FOREIGN FILING LICENSE GRANTED **

08/21/2000

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 5	TOTAL CLAIMS 42	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature <i>CM</i> Initials <i>CM</i>				

ADDRESS

53156

TITLE

Methods and systems for customer lifecycle definition and categorization

FILING FEE RECEIVED 1086	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
-----------------------------	-------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------